

Impartiality



Our service is **impartial**. This means we will not tell you what to do. We will not take sides.

We will give you the information and support you need to make your own **choices**.



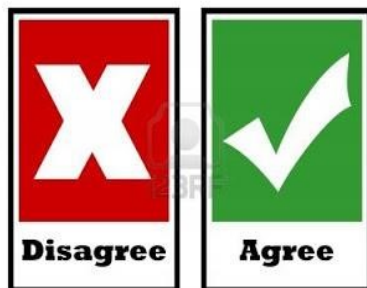
We will tell you about **laws**.

Laws are the rules that everybody in the country must follow.



We will tell you about your **rights**.

Rights are things that should happen for everyone.



You can **choose** what you would like to do.

You will be able to trust that IASS is **separate** from other groups like the council or health services.



We have to follow a national set of **Minimum Standards.**

Standards are things that you can expect to happen.

Read about it. Click on the link:

[Minimum Standards for IASS | Council For Disabled Children \(effusion3.dh.bytemark.co.uk\)](http://effusion3.dh.bytemark.co.uk)



If you are not happy with our support then please **tell us** how we can make it better!